

Terms and conditions – The Memorial Centre – 1st March 2004

GENERAL

All memorial orders accepted by this company are subject to these terms and conditions of sale, which supersede any previous terms and conditions.

All descriptions and illustrations contained in our website and literature are only intended to give a general idea of the products, specifications may vary slightly.

ORDERS

Orders can be sent by fax, by telephone, by post or via the order form on our website. We welcome personal visits to any of our four showrooms.

FULFILLMENT OF ORDER.

Memorials take approximately 10-14 weeks to complete. This is dependent on our clients responding to our letters in a reasonable time period.

COLOUR OF NATURAL STONE

Granite, Marble and Stone are natural products. Colours shown in our literature are as accurate as the lithographic reproductions will allow and are for guidance only. The colour and grain of certain materials may vary in their natural state.

INSCRIPTION

A signed layout or agreement of inscription must be received prior to cutting. These layouts are sent for a purpose and we deem acceptance of the inscription by our clients only when signed and returned. No inscription will be cut on a verbal approval.

PAYMENT

Payment by cheque or credit card basis are accepted. Payment of sums greater than five hundred pounds in cash must be pre-approved.

Payments are accepted directly to our banks account. Please contact us for details.

A deposit is required of approximately one third the total cost before any order can be passed over to our workshop. The balance being due prior to fixing in the cemetery or delivery to the client.

Credit card payments attract a 3% surcharge to cover our processing costs.

No memorial will be erected in the cemetery or dispatched to a client without payment in full.

We reserve the right to refuse any credit card transactions.

INSPECTION OF MEMORIAL PROIR TO FIXING IN THE CEMETERY

Any memorial can be inspected prior to erection in the cemetery or delivery to the client at our workshop which is in Limpsfied in Surrey. This must be by appointment only.

RESERVATION OF TITLE

The risk of the goods passes to the buyer upon delivery from the carrier, but the TITLE in the goods remain vested in us and shall only pass from us to the buyer upon full payment made by the buyer, of all sums due on whatsoever account or grounds to us.